

### Social Insurance Numbers now offered online on My Service Canada account

Service Canada is now offering clients the option of viewing a digital version of their **Social Insurance Number (SIN)** on the secure **My Service Canada Account (MSCA)** platform.

# Are you new to Canada and need a SIN?

- 1. Apply for your **SIN** online at **sin-nas.canada.ca**.
- 2. You will receive an email confirming your application with a SIN Application Number (SAN).
- 3. Within 5 business days you will receive a second email confirming that your application has been processed.
- 4. Go to **My Service Canada Account (MSCA)** to register for an account. You will need your **SAN** and your **unique client identifier**, from Immigration, Refugees and Citizenship Canada.
  - a. Follow the verification steps to create your profile; and
  - b. Secure your account by registering for multi-factor authentication.

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Canada

Once you have successfully created your MSCA, you can view your SIN in the secure portal.

#### Are you a Canadian needing a SIN?

- 1. Apply for your SIN online at sin-nas.canada.ca.
- 2. You will receive an email confirming your application with a SIN Application Number (SAN).
- 3. Within 5 business days you will receive a second email confirming that your application has been processed.
- 4. Go to MSCA to register for an account.
  - a. Use a **GCKey**, your **online banking information** or a **provincial digital ID** (for residents of Alberta and British Columbia); or
- b. Use your SAN in combination with your birth registration number, issued by a Canadian province or territory.
- c. Then follow the verification steps to create your profile; and
- d. Secure your account by registering for multi-factor authentication.

Once you have successfully created your MSCA, you can view your SIN in the secure portal.

### Do you already have a SIN, but need an MSCA account?

- 1. Go to Canada.ca to register for your MSCA.
- 2. Register with a GCKey, your online banking information or a provincial digital ID (for residents of Alberta and British Columbia).
- 3. Follow the verification steps to create your profile.
- 4. Secure your account by registering for multi-factor authentication.

# Do you already have a SIN and an MSCA account?

To see your SIN, sign into your MSCA and click "Social Insurance Number" on the home page.